

# Checking A Utility Has Been Completely Removed

## JSutils Technical Note: JSU003

### Applies To: AllOff, AllOff Lite LANOff, ProcOff

Operating Systems: Windows 2000, Windows XP, Windows Vista, Windows 7

Useful Links: [JSutils Website](#) [Shutdown Utility Index](#)  
[Technical Notes Index](#) [Calculator Index](#)

## General

All the JSutils utilities install their files to a very limited number of places making it relatively easy to check if a program has been completely removed by uninstall. Neither the installer or the program write to the registry or modify any system files other than the installer registering that an installation has been completed. This gives the uninstall details in Control Panel. All configuration information is stored in a configuration file.

## Checking Uninstall Successful

### Program

Navigate to the Program Files directory (normally c:\Program Files)

- If you have more than one piece of JSutils software check that the JSutils directory does not have a directory of the same name as the program. If the directory does exist delete it, note you may have to remove the contents first before the computer will allow you to remove the directory.
- If this is was the only piece of JSutils software check that there is no JSutils directory. If the directory does exist delete it, note you may have to remove the contents first before the computer will allow you to remove the directory.
- If the log file name and location was customised via the configuration screen (not AllOff Lite) then this file must also be removed if it exists

### Shortcuts

Depending on which shortcuts selected on install there may be shortcuts in the the following directories which need removing:

- All Users Desktop
- All Users Start Menu
- All Users Start Menu Start Up
- Individual Users Desktop
- Individual Users Start Menu
- Individual Users Start Menu Start Up